

Refund Policy. Last updated: **January 22, 2023**

Thank you for choosing Johnny on the Spot (JOTS). If, for any reason, you are not completely satisfied with a purchase we invite you to review our **refund** policy.

Terms Feed Return and Refund Policy Generator.

The following terms are applicable for any products that you purchased with Us.

Interpretation and Definitions.

Interpretation

Words with capitalized initial letters have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Refund Policy:

Johnny on the Spot (JOTS) (referred to as either; the Company; We; & Us; or & Our in this Agreement) refers to Johnny on the Spot Professional Resume Writing Service (JOTS), LLC, P.O. Box 10764, Killeen, TX 76547-0764.

- Goods refer to the items offered for sale on the Service.
- Orders mean a request by You to purchase Goods from Us.
- Service refers to the Website.
- You mean the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Cancellation

Your Order Cancellation Rights.

- You are entitled to cancel Your Order within **5 business days of draft review** without giving any reason for doing so.
- To exercise Your right of cancellation, you must inform Us of your decision by means of a clear statement. You can inform us of your decision By email: JOTS76542@GMAIL.COM
- We will reimburse You no later than 14 days from the day on which We receive the cancellation request. We will use the same means of payment minus **Your deposit and financial institution processing fees** as You used for the Order.

Conditions for Refunds

For the Goods to be eligible for a return, please make sure that:

- Only regular priced Goods may be refunded. Unfortunately, Goods on sale cannot be refunded; this exclusion may not apply to You if it not permitted by applicable law.
- The Goods were purchased in the last 5 days.
- We reserve the right to refuse refunds of any Good that does not meet the above return conditions, Our sole discretion.

Contact Us.

If you have any questions about our Refunds Policy, please contact us:

- By email: JOTS76542@GMAIL.COM
- Phone: 737.314.8224
- P.O. Box 10764, Killeen, Texas 76547-0664